

INTRASTATE MESSAGE TOLL SERVICES

This tariff includes the rates, charges, terms and conditions of service for the provision of intrastate communications service by Frontier Communications Online and Long Distance Inc. within the State of Michigan.

CHECK SHEET

Pages of this tariff listed below are effective as of the date shown at the bottom of the respective page(s). Original and revised pages as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this page.

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1	First Revised				
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4	First Revised				

CONCURRING CARRIERS

None

CONNECTING CARRIERS

None

OTHER PARTICIPATING CARRIERS

None

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EXPLANATION OF SYMBOLS

- (C) To signify a change in regulation or text.
- (D) To signify a decrease in rate.
- (I) To signify an increase in rates or charges.
- (M) To signify matter relocated from or to another part of this tariff with no change in text, rate, rule or condition.
- (N) To signify new material, including a listing, rate, rule or condition.
- (O) To signify omissions.
- (T) To signify temporary rates and or surcharges.

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SECTION 6 - DEFINITIONS

The following definitions are applicable to this tariff:

**Access Line** - A local channel for voice, data, or video communications which connects the Customer location to a location of the Company or its underlying carrier or service provider.

**Account** - The Customer who has agreed, orally or in writing, to honor the terms of service established by the Company. An Account may have more than one service or telephone number and/or telephone numbers billed to the same Customer address. An Account may include multiple locations for the same Customer.

**Aggregator** - Any person or other legal entity that may be a Customer and, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises, for telephone calls using a provider of operator services.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer upon access to the Company's system to identify the caller and validate the caller's authorization to use the services provided and to identify the Customer for billing purposes. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

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**Business Customer** - For the purpose of this tariff, a Business Customer is a Customer of the Company whose primary use of the Company's service is for business purposes. A Business Customer is also a Customer who accesses the Company's service using an access line that has been assigned a business class of service by the local service provider.

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**Casual Calling** - A service whereby the Customer accesses the Company's service by dialing a Company-provided access code prior to placing the call, such as 101XXXX +1 + area code + destination number.

**Collect Call** - A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

**Commission** - The Michigan Public Service Commission.

**Company** - Frontier Communications Online and Long Distance Inc., unless stated otherwise.

**Consumer** - A person who is not a Customer initiating any telephone calls using operator services.

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SECTION 6 – DEFINITIONS, (Cont'd.)

Customer - Any person, firm, partnership, corporation or other entity which subscribes to or uses service under the terms and conditions of this tariff. The Customer is responsible for the payment of charges for service offered by the Company which are subscribed to or used by the Customer. The Customer is also responsible for payment of charges for a third person's use of service to which the Customer subscribes.

Dedicated Access - A dedicated communications channel that terminates on a switch facility provided by the Company.

Equal Access - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes such as 101XXXX.

Initial And Additional Period - The Initial Period denotes the interval of time allowed for a service at the rate specified for a connection between given service points. The Additional Period denotes the interval of time used for measuring and charging for time in excess of the Initial Period.

Interoffice Channel (IOC) - The IOC is the dedicated transport facility between the Company's points of presence.

ISDN - Integrated Services Digital Network.

LATA - Local access and transport area. A geographic area established by the US District Court for the District of Columbia in Civil Action No. 82-0192.

Long Distance Message Telecommunications Service (LDMTS) - Long distance telecommunications service offered pursuant to this tariff.

LEC - Local Exchange Company.

Operator Station Call - A service whereby the Customer places a non-Person-to-Person call with the assistance of an operator (live or automated).

PBX - Private Branch Exchange.

Person-to-Person Call - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached.

Premises - The physical space designated by the Customer for the termination of the Company's service.

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SECTION 6 - DEFINITIONS, (Cont'd.)

Presubscription - An arrangement whereby a Customer may select and designate the Company as the carrier he or she wishes to access, without an access code, for completing intraLATA and/or interLATA toll calls.

Residential Customer - For the purpose of this tariff, a Residential Customer is a Customer of the Company whose primary use of the Company's service is for personal use in a house, apartment or other residential dwelling. A Residential Customer is also a Customer who accesses the Company's service using an access line that has not been assigned a business class of service by the local service provider.

Sub-Minute Rating - Consists of an initial period rated at the appropriate initial period rate. Each increment thereafter is rated at the appropriate additional period rate which is less than one full minute.

Switched Access - A method for reaching the Company through the local service provider's switched network whereby the Customer uses standard and/or ISDN local lines.

Terminal Equipment - Telecommunications devices, apparatus and associated wiring on the Premises of the Customer.

Third Party Billing - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

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SECTION 7 - TERMS AND CONDITIONS

1.1 Undertaking of the Company and Locations of Service

The Company's service is furnished to Customers for interexchange communications originating and terminating within Michigan under the terms of this tariff. The Company's service is available twenty-four hours per day, seven days per week, except as otherwise provided in the Company's tariffs.

The Company arranges for installation, operation, and maintenance of the service provided in this tariff for the Customer in accordance with the terms and conditions set forth in this tariff. The Company may, when authorized by the Customer, act as the Customer's agent for ordering access connection facilities provided by other carriers or entities (such as the local exchange company), to allow connection of a Customer's location to the Company's service. The Customer shall be responsible for all charges due for such service arrangement.

Unless otherwise stated in this tariff, interstate interexchange service is only provided with intrastate-interexchange service other than intrastate intraLATA MTS. Unless otherwise stated in this tariff, interstate interexchange service and intrastate interexchange service, other than intrastate intraLATA MTS, are not offered separately. Unless otherwise stated in this tariff, interstate interexchange service plans are only available with their corresponding intrastate interexchange service plans, e.g. interstate Plan A Service is only offered with intrastate Plan A Service.

Where network facilities and billing systems permit, the Company will block casual dialing.

1.2 Use of Service

1.2.1 Service may be used for any lawful purpose for which it is technically suited. Service may not be used for unlawful purposes.

1.2.2 The Customer obtains no property right or interest in the use of any specific type of facility, service, equipment, number, process, or code. All right, title and interest in such items remain, at all times, solely with the Company or its underlying carrier or service provider, as appropriate.

1.2.3 Recording of telephone conversations transmitted over service provided by the Company under this tariff is prohibited except as authorized by applicable federal, state and local laws.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.3 Limitations of Service

1.3.1 Service is offered subject to the availability of the necessary facilities, equipment and/or customer information, including, but not limited to, billing systems and information required for billing, and subject to the provisions of this tariff. The Company may decline applications for service to or from a location where the necessary facilities or equipment are not available. The Company may discontinue furnishing service in accordance with the terms of this tariff.

1.3.2 The Company reserves the right to discontinue or limit service when necessitated by conditions beyond its control (examples of these conditions are more fully set forth elsewhere in this tariff), or when service is used in violation of provisions of this tariff or the law.

1.3.3 The Company does not undertake to transmit messages, but offers the use of its service when available, and, as more fully set forth elsewhere in this tariff, shall not be liable for errors in transmission or for failure to establish connections.

1.3.4 The Company reserves the right to refuse to process Third Party Billed calls when the billed party and/or standard validation techniques do not confirm acceptance, or based on characteristics of the originating or terminating location.

1.3.5 The Company reserves the right to refuse to process non-proprietary or credit card billed calls when authorization for use of the card cannot be validated or to prevent the unlawful use of service. The Customer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (D)

1.3.6 The Company reserves the right to discontinue service, limit service, or to impose requirements as required to meet changing regulatory or statutory rules and standards, or when such rules and standards have an adverse material affect on the business or economic feasibility of providing service, as determined by the Company in its reasonable judgment. In such circumstances, the Company's tariff will be revised accordingly.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.3 Limitations of Service, (Cont'd.)

1.3.7 Service is offered subject to restrictions imposed upon the Company by any authority having jurisdiction over the Company's provision of service.

1.3.8 The Company may require the Customer to sign an application for service form furnished by the Company and to establish credit as provided in this tariff, as a condition precedent to the initial establishment of service. The Company's acceptance of an application or order for service by an applicant whose credit has not been duly established may be subject to deposit, advance payment and/or refusal of service provisions described in this tariff. The Company may also require a signed authorization from the Customer for additions to or changes in existing service for such Customer. An application for service canceled by the applicant or by the Company prior to the establishment of service is subject to the provisions of this tariff concerning cancellation charges.

1.4 Assignment or Transfer

The Customer may not transfer or assign the use of service offered by the Company without the express prior written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or in the location of service. All terms and conditions contained in this tariff shall apply to all such permitted transferees or assignees, as well as all conditions of service.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.5 Limitation of Liabilities

- 1.5.1 Except in cases of gross negligence or willful misconduct by the Company, the liability of the Company for damages of any nature arising from errors, mistakes, omissions, interruptions, or delays of the Company, its agents, servants, or employees, in the course of establishing, furnishing, rearranging, moving, terminating, or changing the service or facilities or equipment shall not exceed an amount equal to the charges applicable under this tariff (calculated on a proportionate basis where appropriate) for the period during which such error, mistake, omission, interruption or delay occurs.
- 1.5.2 In no event shall the Company be liable for any incidental, indirect, special, or consequential damages (including, but not limited to, lost revenue or profits) of any kind whatsoever regardless of the cause or foreseeability thereof.
- 1.5.3 When the services or facilities of other common carriers or other service providers are used separately or in conjunction with the Company's services, facilities or equipment in establishing connection to points not reached by the Company's services, facilities or equipment, the Company shall not be liable for any act or omission of such other common carriers, or other service providers, or their respective agents, servants or employees.
- 1.5.4 The Company shall not be liable for any failure of performance hereunder if such failure is due to any cause or causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of God, fire, explosion, vandalism, cable cut, meteorological phenomena, floods, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemption of existing service to restore service in compliance with state and federal laws.
- 1.5.5 The Company shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customer, or the Customer's agents, servants, employees, or customers, or by services, facilities or equipment provided by the Customer or such agents, servants, employees, or customers.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.5 Limitation of Liabilities, (Cont'd.)

- 1.5.6 The Company shall not be liable for unlawful use, or use by any unauthorized person, of its service, or for any claim arising out of a breach in the privacy or security of communications transmitted by the Company. The Company is not liable for any damages, including toll usage charges, the Customer may incur as a result of the unauthorized use of its telecommunications facilities. Such unauthorized use of its telecommunications facilities includes, but is not limited to, the placement of calls through Customer-provided equipment which are transmitted or carried on the Company's network. The Customer is responsible for controlling access to, and the use of, its own telecommunications facilities.
- 1.5.7 With respect to service provided by the Company, the Company hereby expressly disclaims all warranties, expressed or implied, not stated in this tariff, and in particular disclaims all warranties of merchantability or fitness for a particular purpose.

1.6 Liabilities of the Customer

The Customer shall indemnify, defend and hold harmless the Company against:

- 1.6.1 Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's services, facilities or equipment; and
- 1.6.2 Claims for patent infringement arising from combining or connecting the Company's services, facilities or equipment with services, facilities, equipment, apparatus or systems of the Customer or the Customer's agents, servants, employees, or customers; and
- 1.6.3 All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, servants, employees, or customers, in connection with any service or facilities or equipment provided by the Company.



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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.7 Taxes and Fees

1.7.1 Municipal taxes are listed as a separate line item on the Customer's bill and are not included in the quoted rates and charges set forth in this tariff.

1.7.2 Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), unless otherwise stated in this tariff, an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Pay Telephone Surcharge, which is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information that the originating station is an eligible pay telephone.

Rate per Call	\$0.50
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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.8 Terminal Equipment

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided in this tariff or separately agreed upon by the Customer and the Company. The Customer is responsible for all costs at his or her premises, including, but not limited to, personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with applicable rules and regulations of the Federal Communications Commission, including, but not limited to, Part 68. In addition, equipment must comply with generally accepted minimum protective criteria standards and engineering requirements of the telecommunications industry which are not barred by the Federal Communications Commission.

1.9 Installation

No installation of the Company's services at the Customer's premises is required to use the Company's service. Service is initiated by request of the Customer. The Company may refuse to provision service when the Company cannot verify that the party requesting the Company's service is authorized to request or to change service.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.10 Payment for Service

1.10.1 Service is provided and billed on a monthly basis. Bills are due and payable upon receipt.

A late payment charge applies when a customer's previous month's bill has not been paid in full, leaving an unpaid balance of \$20.00 or more. The late payment charge on the unpaid balance will be 1.5 percent or \$14.00 for residential customers and 1.5% and \$14.00 for commercial customers, whichever is greater. The late payment charge will be carried forward and is included in the total amount due on the current bill.

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A customer shall not be liable for any late payment charge applicable to a disputed portion of that customer's bill, so long as the customer pays the undisputed portion of the bill and enters into bona fide negotiations to resolve the dispute. A late payment charge will not be added after a bill goes final..

1.10.2 Reserved for Future Use

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.10 Payment for Service, (Cont'd.)

1.10.3 The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via the Customer's Authorization Code, whether such use is as a result of the Customer's intentional or negligent disclosure of the Authorization Code or otherwise. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.

1.10.4 The Company shall assess a returned check charge of \$20.00, whenever a check or draft presented for payment of service is not accepted by the institution upon which it is written.

1.10.5 The Customer shall be responsible for payment of rates and charges for all calls placed by or through Customer's equipment by any person. In particular and without limitation of the foregoing, the Customer is responsible for payment of rates and charges for any calls placed by or through the Customer's equipment via any remote access features.

1.10.6 The Company reserves the right to examine the credit record or other available external sources of credit of an applicant or Customer. The Customer whose service has been disconnected for nonpayment of bills shall be required to pay any unpaid balance due to the Company before service is restored, and a deposit may be required.

1.10.7 The Company shall make no refund of overpayment by the Customer unless the claim for such overpayment, together with proper evidence, is submitted within two years of the date of alleged overpayment. In calculating refunds, any applicable discounts shall be adjusted based upon the actual monthly usage after all credits and adjustments have been applied.

1.10.8 Duplicate Bill Charge

A Residential Customer who requests a reprint of their monthly long distance bill that is older than six months and whose long distance charges are billed by an affiliated local exchange company will be assessed the charge applied by the affiliated local exchange company.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.11 Deposits

1.11.1 Each applicant for service may be required to establish credit. Any applicant whose credit has not been duly established may be required to make a deposit at the time of application to be held as a guarantee of payment of charges. In addition, an existing Customer may be required to make a deposit or increase a deposit currently held. The Company shall pay simple interest on deposits.

1.11.2 A deposit shall not exceed the estimated charges for one month of service, for residential and one and one-half months of service for business, plus installation, and shall be returned with accrued interest: 1) when an application for service has been canceled prior to the establishment of service; or 2) at the end of nine (9) consecutive months of a satisfactory credit history; or 3) upon discontinuation of service, whichever comes first. The Company shall apply the deposit against any outstanding balances due. If a credit balance exists after such application, the Company shall refund the balance to the Customer.

1.11.3 The fact that a security deposit has been made in no way relieves the Customer from the prompt payment of bills upon presentation.

1.11.4 For deposits required of residential Customers, the Company agrees to comply with the requirements as set forth by the Commission.

1.12 Advance Payments

The Company reserves the right to require an advance payment from any business Customer instead of a security deposit. The advance payment shall be in an amount equal to the estimated installation charges and other applicable nonrecurring charges, plus one months' estimated billing.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.13 Interruption of Service

1.13.1 Credit allowances for interruptions of service which are not due to the Company's testing or adjusting, to the negligence or other wrongful act or omission of the Customer, or to the failure of services, channels, equipment and/or communications systems provided by the Customer or the Customer's agents, servants, employees, or customers, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired by the Customer. Before giving such notice, the Customer shall ascertain that the trouble is not within his or her control, or is not in wiring or equipment, if any, furnished by the Customer. Interruptions caused by Customer-provided, or Company-provided, automatic dialing equipment are not deemed an interruption of service as defined herein since the Customer has the option of using the long distance network via dial access code.

1.13.2 For purposes of credit computation, every month shall be considered to have 30 days and every day 24 hours. For all Company services no credit shall be allowed for an interruption of continuous duration of less than twenty-four hours. For services billed on a usage basis, credits will be limited to, at maximum, the price of the call that was in progress at the time of the service interruption.

For services with monthly recurring charges, credit is computed by multiplying the monthly recurring rate by the ratio that the number of hours in the period of interruption bears to 720 hours (30 days times 24 hours). The credit shall be based upon the non-usage charges for the month during which the interruption occurred, excluding equipment and access line charges. Credits for services billed on a usage basis will be determined as set forth above.

1.13.3 An interruption is measured from the time the Customer notifies the Company of the interruption until the trouble is cleared. Each interruption is considered separately for the purposes of establishing credit allowance. Unless otherwise specified in this tariff, the credit for a billing period shall not exceed the monthly rate.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.14 Cancellation, Suspension and Restoration of Service

Service continues to be provided until canceled by the Customer or until canceled by the Company as set forth below. The Company may render bills subsequent to the cancellation of service for charges incurred before cancellation. The Customer shall pay such bills in full in accordance with the payment terms of this tariff.

1.14.1 Cancellation by the Customer

The Customer may have service canceled upon written or verbal notice to the Company. The Customer shall pay the Company for service furnished until the cancellation date specified by the Customer or until the date that the written cancellation notice is received, whichever is later. Cancellation of service is subject to early termination liability obligations set forth in this tariff.

1.14.2 Refusal, Suspension or Cancellation of Service without Prior Notice

- A. Service may be suspended by the Company, without prior notice to the Customer, by blocking traffic and all services to certain cities, countries, NPA-NXX exchanges, or individual telephone numbers, when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of its service. The Company will restore services as soon as it can be provided without undue risk, and will upon request by the Customer, assign new authorization codes to replace ones that have been deactivated.
- B. For violation of law or this tariff: Except as provided elsewhere in this tariff, the Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, for any violation of terms of this tariff, for any actual or apparent violation of any law, rule, regulation, order, decree or policy of any government authority of competent jurisdiction, or by reason of any order or decision of a court or other government authority having jurisdiction which prohibits the Company from furnishing such service or prohibits Customer from subscribing to, using, or paying for such service.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.14 Cancellation, Suspension and Restoration of Service, (Cont'd.)

1.14.2 Refusal, Suspension or Cancellation of Service without Prior Notice, (Cont'd.)

- C. For the Company to comply with any order or request of any governmental authority having jurisdiction: The Customer shall be subject to refusal, suspension or cancellation of service, without prior notice, in order to permit the Company to comply with any order or request of any governmental authority having jurisdiction.
- D. For unauthorized or unlawful use of Authorization Codes: Authorization Codes are issued by the Company only to the Customer and may not be sold or otherwise distributed without the written consent of the Company. Any unauthorized or unlawful use of such Authorization Codes shall result in the immediate refusal, suspension or cancellation of service without prior notice.
- E. The Company may refuse, suspend or cancel service immediately and without prior notice in the event of excessive network usage which is determined to be fraudulent or beyond the Customer's demonstrated ability to pay.
- F. Without prior notice in the event of Customer or Customer's authorized user use of equipment in such a manner as to adversely affect the Company's facilities and/or equipment or service to others.
- G. Without prior notice in the event of tampering with the facilities and/or equipment or services owned by the Company or its suppliers and used to provide service under this tariff.
- H. Without prior notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, the Company may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.



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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.14 Cancellation, Suspension and Restoration of Service, (Cont'd.)

1.14.3 Refusal, Suspension or Cancellation of Service with Notice

The Company may refuse, suspend, or cancel service under the following conditions provided that, unless otherwise stated in this tariff, existing Customers shall be given at least 10 days written notice prior to the scheduled termination.

- A. The Company reserves the right to refuse, suspend, or cancel service for applicants or Customers who cannot show reasonable credit-worthiness or cannot satisfy deposit requirements set forth in this tariff.
- B. For nonpayment: The Company, by written notice to the Customer and in accordance with applicable law, may refuse, suspend or cancel service without incurring any liability when there is an unpaid balance for service that is more than 30 days overdue. Cancellation of service for non-payment is subject to early termination liability obligation set forth in this tariff.
- C. For returned checks: The Customer whose check or draft is returned unpaid for any reason, after two attempts at collection, shall be subject to refusal, suspension or cancellation of service in the same manner as provided for nonpayment of overdue charges.
- D. For lack of use: The Company, by written notice to the Customer, may refuse, suspend or cancel service in the same manner as provided for nonpayment of overdue charges if after three full billing cycles the service has not been used.
- E. For use of service for any purpose other than that described in this tariff for the application for service.
- F. For neglect or refusal to provide reasonable access to the Company or its agents, employees, or contractors for the purpose of inspection and maintenance of facilities and/or equipment owned by the Company or its suppliers and used to provide service under this tariff.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.14 Cancellation, Suspension and Restoration of Service, (Cont'd.)

1.14.4 Restoration of Service

If service has been refused, suspended or canceled for nonpayment or as otherwise provided herein and the Customer wishes it continued, service shall, at the Company's discretion, be restored when all past due amounts are paid or the event giving rise to the refusal, suspension, or cancellation (if other than nonpayment) is corrected.

1.14.5 Use and Restoration in Emergencies

The use and restoration of service in emergencies shall in all cases be subject to the priority system specified in Part 64, Subpart D, of Chapter 47 of the Code of Federal Regulations.

1.15 Disputed Bills

In the case of a billing dispute between the Customer and the Company for service furnished to the Customer, which cannot be settled with mutual satisfaction, the Customer may, within 30 days of the date of the bill containing the disputed amount, request an in-depth investigation and review of the disputed amount. The Company shall comply with the request and communicate to the Customer the results of such investigation and review as soon as reasonably possible. The undisputed portion and subsequent bills must be paid on a timely basis or service shall be subject to cancellation under 1.14 above.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.16 Application for Service

The Company reserves the right to require Customers to make application(s) for service in writing using forms provided by the Company. Upon acceptance of an application for service by the Company, all applicable provisions in the Company's tariffs, as amended from time-to-time which are lawfully on file become the agreement for service between the Company and the Customer. Requests for additional service and changes to service, upon acceptance by the Company, become a part of the agreement for service, provided that each item of additional service shall be subject to the applicable minimum term of service. Acceptance or use of service offered by the Company shall be deemed an application for such service and an agreement by the Customer to subscribe to, use, and pay for such service in accordance with the applicable tariffs of the Company, as amended from time to time, which are lawfully on file. Any change in rates or other tariff provisions which are lawfully made and for which required notice has been given shall be deemed to modify all agreements for service affected by such changes without further notice by Company to the Customer. Customer provision of false information or a failure by the Customer to provide material information, in an application for service (either written or verbal) shall be deemed an attempt to avoid payment or to otherwise defraud the Company. In such circumstances, the Company may, at its option and with proper notice, revoke the application and refuse, cancel or suspend any service provided to the Customer without further liability or obligation to the Customer.

1.17 Interconnection

1.17.1 Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company is not part of a joint undertaking with such other common carriers or systems. The Company does not undertake to provide any special facilities, equipment, or services to enable the Customer to interconnect the facilities or the equipment of the Company with services or facilities of other common carriers or with private systems. Customer is responsible for all charges billed by other carriers in connection with the use of service. Any special equipment or facilities necessary to achieve compatibility between carriers are the sole responsibility of the Customer.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.17 Interconnection, (Cont'd.)

1.17.2 Interconnection with the services or facilities of other common carriers shall be under the applicable terms and conditions of this tariff and the other common carrier's tariffs.

1.17.3 The Customer shall ensure that the facilities or equipment provided by the Customer are properly interconnected with the services, facilities and equipment of the Company and its suppliers. If the Customer maintains or operates the interconnected services, facilities or equipment in a manner which results or may result in harm to the Company's facilities, equipment, personnel, or the quality of service, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this written notice fails to eliminate the actual or potential harm, the Company may, upon written notice, terminate the existing service of the Customer.

1.18 Inspection, Testing and Adjustment

Upon reasonable notice, the facilities provided by the Company and its suppliers shall be made available to the Company for such inspection, tests and adjustments as may be deemed necessary for maintenance in a condition satisfactory to the Company. No interruption allowance will be granted for the time during which such tests and adjustments are made.

1.19 Local Charges and Wireless Air Time Charges

In certain instances, the Customer may be subject to other carrier charges including, but not limited to, message unit charges or to wireless company air time charges to access the Company's network or to terminate intrastate calls. The Company shall not be responsible for any such other carrier charges incurred by the Customer in gaining access to the Company's network.

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SECTION 7 - TERMS AND CONDITIONS, (Cont'd.)

1.20 Other Rules

- 1.20.1 The Company reserves the right to discontinue service, limit service, or to impose requirements on Customers as required to meet changing regulations, rules or standards of the Commission.
- 1.20.2 For demonstration or promotional purposes, services offered to Residential Customers may be provided on a temporary basis over telephone lines designated with a Business class of service or installed in business locations.
- 1.20.3 Demonstration or promotional calls of up to 10 minutes may be offered to existing or prospective Customers to demonstrate new services at no charge to the Customer. Such offerings will be limited to specific locations and dates and may include originating and/or terminating restrictions.
- 1.20.4 Due to billing system limitations, where noted in this tariff, certain billing differences may exist based on the specific system utilized for developing and rendering the Customer's bill.
- 1.20.5 From time to time, the Company may offer complimentary limited use phone cards (total value not to exceed \$100) to potential business or residential Customers who respond to, or are targeted by advertising or marketing campaigns. The Company may also offer complimentary limited use phone cards to existing or returning Customers as an incentive to retain such Customers. The limited use phone card allows users to originate outbound, direct dialed domestic long distance calls via a toll free access number. All calls are rounded to the next higher full minute or unit. The limited use phone card shall expire on the date specified on the card, or in the absence of a physical card, on the date specified on the marketing material accompanying the complimentary calling service offer.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES

1.1 General

- 1.1.1 Presubscribed service is offered from locations served with equal access end offices.
- 1.1.2 The Company's service is available twenty-four hours per day, seven days a week, except as otherwise provided in the Company's tariffs.
- 1.1.3 All usage rates are expressed as rate per minute, unless otherwise clearly indicated.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.2 Timing of Calls

Billing for calls placed over the network is based in part on the duration of the call.

- 1.2.1 Timing for all calls begins when the called party answers the call (i.e., when two way communications are established). Answer detection is based on standard industry answer detection methods, including hardware and software answer detection.
- 1.2.2 Chargeable time for all station-to-station calls begins when connection is established between calling party and the called party and ends when the calling party hangs up thereby releasing the network connection. If the called party hangs up but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the network, or by an operator.
- 1.2.3 Minimum call duration for billing purposes is one minute unless otherwise specified in the individual rate schedules of this tariff.
- 1.2.4 Calls are measured and billed in one minute increments on a per call basis, unless otherwise indicated in this tariff. Fractional billing increments are rounded to the full billing increment as stated in the product description.
- 1.2.5 No charges apply to incomplete calls. An incomplete call is a station call in which the called station does not answer, or a person-to-person call in which the station does not answer or the requested person is unavailable, or a collect call for which the called party refuses to accept the charges.
- 1.2.6 Usage charges are computed on a per call basis. When computation of call charges result in fractional cents, the resulting charge is rounded to the nearest penny.
- 1.2.7 The Initial Increment and Additional Increments are calculated and rounded separately. The two are then added together to arrive at the total charge for a call.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.3 Calculation of Distance ("V&H")

Usage charges for all mileage-sensitive products are based on the airline distance between serving wire centers associated with the originating and terminating points of the call.

The service wire centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the wire center of the Customer's equipment and that of the destination point is calculated by using the vertical ("V") and horizontal ("H") coordinates found in Telecordia Technologies (formerly known as Bellcore) V&H Tape and NECA FCC Tariff No. 4.

- Step 1 Obtain the "V" and "H" coordinates for the wire centers serving the Customer and the destination point.
- Step 2 Obtain the difference between the "V" coordinate of each of the wire centers. Obtain the difference between the "H" coordinates.
- Step 3 Square the differences obtained in Step 2.
- Step 4 Add the squares of the "V" difference and "H" difference obtained in Step 3.
- Step 5 Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- Step 6 Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the wire centers.

Formula: 
$$\sqrt{\frac{|V_1 - V_2|^2 + |H_1 - H_2|^2}{10}}$$



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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.4 Time-Of-Day Rate Periods

1.4.1 Optional Calling Plans

Unless otherwise specified in the product description in this tariff, the following time-of-day and day-of-week rate periods are applicable to all optional calling plan calls.

DAY RATE PERIOD	8:00 AM to 5:00* PM Monday through Friday
EVENING RATE PERIOD	5:00 PM to 11:00* PM Sunday through Friday
NIGHT/WEEKEND RATE PERIOD	11:00 PM to 8:00* AM Sunday through Friday, all day Saturday and Sunday until 5:00* PM

\* to, but not including

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs, unless otherwise stated in this tariff. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call, unless otherwise stated in this tariff.

Other Rate Periods

Peak:	Daytime Rate Period, per above.
Off Peak:	All other days and hours which are not included in Daytime Rate Period above.
Flat:	Twenty-four hours per day, seven days a week.

1.4.2 Long Distance Message Telecommunications Service and Operator Services

The following time of day periods apply to LDMTS and Operator Services Calls.

Peak:	7:00 AM - 7:00* PM, weekdays
Off-Peak:	7:00 PM - 7:00* AM, weekdays and all day on weekends.

\* to, but not including

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.5 Long Distance Message Telecommunications Service

1.5.1 General Description

Long Distance Message Telecommunications Service (LDMTS) is the basic long distance service offered to residential and business Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. LDMTS may also be offered for casual (i.e. access code) calling where such service is provided.

This plan is an add-on service to the interstate LDMTS plan. A Minimum Spend Level Charge applies or a monthly recurring charge to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. See [www.frontier.com](http://www.frontier.com). (T)

1.5.2 Rates and Charges

Calls are billed in one (1) minute increments after the initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

A. Customer Dialed Direct Station-to-Station

The Customer Dialed Direct Station-to-Station class of service applies when the person originating the call dials the telephone number desired without the assistance of an operator and the call is billed to the calling station. It does not include calls from public or semi-public coin telephones.

	Peak	Off-Peak
**Residential	*	*
Business	*	*

\* See Section 11, Price List

\*\*This service is currently grandfathered and is only available to existing customers at their existing locations. (N)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services

1.6.1 Plan B Service

Plan B Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan B Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is only offered in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after the initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge applies as described below. When service is used for both interstate and intrastate calling, only one Monthly Recurring Charge applies.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

A. Usage Rates

	Rate Per Minute
Peak Rate Period	*
Off-Peak Rate Period	*

B. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan B Service, in addition to applicable usage rates. If the Customer elects to cancel Plan B Service, the MRC for the last month will be prorated based on the time of disconnect.

Monthly Recurring Charge	*
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\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.2 Plan C Service

A. General Description

Plan C Service is an optional calling plan offered to Residential Customers in conjunction with local services provided by affiliates of the Company, as described below.

This flat rated plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan C Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after the initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist. To be eligible for this plan, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the local service packages described below in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Frontier North Inc., Tariff M.P.S.C. No.2U, and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U.

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SECTION 8 – DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.2 Plan C Service, (Cont'd.)

B. Qualifying Local Services

Qualifying local services are optional residential service packages or billing arrangements that provide the Customer with a combination of basic local services and optional feature packages for one monthly charge. Feature selection is subject to availability.

The following optional residential service packages and/or billing arrangements that qualify for Plan C Service are listed below and are subject to availability:

Frontier Local Calling Plan Plus	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Frontier Local Calling Plan	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Frontier Regional Calling Plan	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Regional Calling Extra	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Multi Package Residential Offer	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Regional Essentials	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	
Regional Calling Value	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.2 Plan C Service, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's services or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility of rates under this plan. The Customer who forfeits eligibility for this Plan C Service and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Rate Section unless another Optional Residential Service is selected by the Customer.

D. Rates and Charges

Plan C Service offers discounted rates as set forth in this tariff, beginning immediately after subscription. Customers who discontinue or cancel the Company's service or any qualifying affiliated local exchange carrier's service or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for discounted rates under this plan.

Rate Per Minute

Intrastate Outbound Calling

\*

E. Monthly Recurring Charge

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan C Service. Interstate and international services are provided in accordance with the corresponding interstate and international tariffs and rate schedules. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge:

\*

*\* See Section 11, Price List*

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.3 Plan D Service

A. General Description

Plan D Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Residential Customers enroll via the internet. Plan D Service Customers receive a flat rate per minute, 24 hours a day on Monday through Friday and a flat rate per minute, 24 hours a day on Saturdays and Sundays for all intrastate direct-dialed calling. Plan D Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This Plan is offered in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after the initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. Calls that cross rate period boundaries for Plan D are billed the rate in effect at the time of call origination for the duration of the call.

B. Usage Rates

	Rate Per Minute
Monday - Friday	*
Saturday & Sunday	*

C. Monthly Recurring Charge

The Monthly Recurring Charge (MRC) is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. At the option of the Customer, the MRC can either apply per account, regardless of the number of lines on the account presubscribed to the Company's Plan D Service, or per line. The MRC is in addition to applicable usage rates. If the Customer elects to cancel Plan D Service, the MRC for the last month will prorated based on the time of disconnect.

Monthly Recurring Charge	*
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\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.4 Plan F Service

A. General Description

Plan F Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. Plan F Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is provided only in conjunction with the corresponding interstate Plan F Service. A single Minimum Spend Level Charge applies to the 30 Minute Allotment and the 60 Minute Allotment for Plan F Service as specified in the Company's interstate Rates, Terms and Conditions. See [www.frontier.com](http://www.frontier.com).

Calls are billed in one (1) minute increments after the initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. A Monthly Recurring Charge (MRC) applies, as described below.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Rates and Charges

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
*	*	*
*	*	*
*	*	*
*	*	*
*	*	*

\* See Section 11, Price List



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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.4 Plan F Service, (Cont'd.)

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account, regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan F service, in addition to the applicable usage rates. A fixed allotment of intrastate or interstate, interexchange interLATA and/or intraLATA domestic calling minutes (excluding minutes used for Operator Assisted Calls, Directory Assistance calls, and any International calling) is included in the MRC. Interstate service is provided in accordance with the corresponding posted Interstate Domestic Rates, Terms and Conditions. When service is used for both interstate and intrastate calling, only one MRC applies. Additional minutes are available and billed on a per minute basis as described above. Unused minutes will not carry over to the next month.

D. Usage Rates

Rate Per Minute \*

E. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan F Service, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, only one MRC applies.

Monthly Recurring Charge \*

\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.5 Plan G Service

A. General Description

Plan G Service is an optional calling plan offered to Residential Customers for outbound direct dial calling. Plan G Service Customers pay a Monthly Recurring Charge (MRC), as described below, and receive a single flat rate per minute. This flat rate plan is available 24 hours a day, seven days a week for all intrastate direct dialed calling. Plan G Service utilizes customer-provided switched access lines that are presubscribed to the Company.

Calls are billed in one (1) minute increments after the initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

Any promotions that discount usage or apply free minutes are not allowed with this plan.

B. Usage Rates

Rate Per Minute \*

\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.5 Plan G Service, (Cont'd.)

C. Monthly Recurring Charge

The MRC is billed each month in advance and applies in full each month for each account, except in the case of first and last month partial billing cycles where the MRC will be prorated based on actual number of days the Customer had the service during the billing cycles. One MRC applies per account, regardless of the number of lines presubscribed to the Company's Plan G Service, in addition to applicable usage rates. When service is used for both interstate and intrastate calling, only one MRC applies.

Monthly Recurring Charge \*

\* *See Section 11, Price List*

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.6 Plan H Service

A. General Description

Plan H Service is an optional calling plan that offers flat rate pricing, available 24 hours a day, seven days a week, to residential Customers. Listed rates apply to direct dialed calls only and are billed in full minute increments. In order to subscribe to this domestic plan, the Customer must also subscribe to International Option 1 Service. Directory assistance and operator assisted calls are also offered.

If the Customer discontinues International Option 1 Service, Plan H will automatically default to standard LDMTS rates and a notice will be sent on the Customer's bill. The Customer must be presubscribed to the Company as their primary interexchange carrier and remain so to be eligible for this plan. Plan H Service is offered to residential Customers only, and is available where billing and system capabilities exist.

B. Rates and Charges

Per Minute Rate:  
Direct Dial

\*

*\* See Section 11, Price List*

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SECTION 8 – DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.7 Plan J Service

A. General Description

Plan J Service is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to qualifying local services provided by an affiliate of the Company, as described below. Plan J Service utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following local service packages in accordance with the descriptions and regulations for the package as contained in the relevant sections of the affiliated company tariff.

Frontier Local Calling Plan Plus (formerly Local Package)	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Local and Toll Package	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	

Plan J Service offers 300 minutes of Peak (i.e., Daytime) rate period calling and unlimited calling during the Off-Peak (i.e., Night and Weekend), rate period (subject to the restrictions set forth in Section C below). The 300 minutes can be used for all interLATA interexchange direct dialed calling calls, excluding minutes used for Operator Assisted Calling, Directory Assistance, and any International calling.

Customers who discontinue or cancel the Company's service or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. Customers who forfeit eligibility for this Plan J and remain presubscribed to the Company's service will default to Plan F Service, 300 Minute Allotment rates described in Section 11 - Price List unless another Optional Residential Service is selected by the Customer. Customers who subscribe to Plan J Service are not eligible to participate in any free minutes promotions.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.7 Plan J Service, (Cont'd.)

B. Time of Day Rate Periods and Usage Measurements

For the purpose of determining charges, the following time-of-day rate periods apply:

Rate Period	Including	Times
Off-Peak	Night	12:00 am to 5:59 am Monday through Friday, 9:01 pm to 11:59 pm, Monday through Friday
Peak	Weekend Daytime	12:00 am Saturday to 11:59 pm Sunday All other time periods not included in the Off-Peak times specified above.

All calls are recorded in one minute increments. Total monthly usage is determined by measuring each call individually and rounding the call to the next full minute on a per-call basis. The total monthly usage during a billing period is the sum of the minutes computed for each individual call in the Peak Rate Period. The total usage sum, minus the monthly call allowance, is multiplied by the usage rate specified below. The resulting product is then rounded up to the next cent.

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.7 Plan J Service, (Cont'd.)

C. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan J. A fixed allotment of interLATA interexchange calling minutes is included in the MRC as specified below (excluding minutes used for Operator Assisted calls, Directory Assistance calls, and any International calling). Interstate service is provided in accordance with the corresponding interstate rate schedules. The MRC applies in full each month for each line regardless of whether or not the full allotment of minutes is used, except in the case of first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC specified below applies only once. Additional Peak/Daytime minutes beyond the 300 allotted minutes are available and billed on a per minute basis as set forth below.

If the Customer uses the Plan for non residential purposes, including but not limited to commercial facsimile, resale, three way calling, telemarketing, permanent internet connections, and autodialing, the Company may immediately suspend, restrict or cancel the Customer's service without advance notice. The Company may also adjust the charges to LDMTS rates, described in Section 1.5, as a result of non residential use.

2. Monthly Recurring and Usage Charges

Monthly Recurring Charge	Day Time or Peak Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
*	*	*

\* See Section 10, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.8 Plan K Service - Unlimited

A. General Description

Plan K Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange calling to Residential Customers who also subscribe to a qualifying local services package as described below. Plan K Service - Unlimited utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local services package.

Plan K Service - Unlimited offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic calls. Minutes used for Operator Assisted Calling and Directory Assistance are excluded. All calls are recorded in one minute increments.

B. Qualifying Local Services

The qualifying local services are optional residential service packages offered by a Frontier local exchange company (in Frontier local exchange company serving areas) that provide the Customer with a combination of basic local service, intraLATA toll service, and an optional feature package for one monthly charge.

Plan K Service - Unlimited is offered to Customers in the Frontier local exchange company serving areas who also subscribe to one of the qualifying services provided by affiliates of the Company.



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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.8 Plan K Service - Unlimited, (Cont'd.)

B. Qualifying Local Services, (Cont'd.)

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections, as described below:

Frontier Regional Calling Plan	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Regional Calling Extra	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)

Plan K Service - The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying service package.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.8 Plan K Service - Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan.

The Customer who forfeits eligibility for Plan K Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 11, Price List of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan K Service - Unlimited is not eligible to participate in any free minutes promotions.

This calling plan is only offered where billing and system capability exists.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.8 Plan K Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan K Service - Unlimited. The MRC applies in full each month for each line, beginning with the first full month's bill. In the case of the first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC as specified below (excluding minutes used for Operator Assisted calls and Directory Assistance calls.)

2. Monthly Recurring Charge

Interstate and international services are provided in accordance with the corresponding interstate and international rate schedules. When service is used for both interstate and intrastate calling, the MRC specified below applies only once.

Monthly Recurring Charge \*

\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.9 Plan L Service

A. General Description

Plan L Service is an optional calling plan offered to Residential Customers for outbound direct-dialed calling. This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed calling. Plan L Service utilizes Customer-provided switched access lines that are presubscribed to the Company.

This plan is an add-on service to the interstate Plan L Service plan. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. See [www.frontier.com](http://www.frontier.com).

Calls are billed in one (1) minute increments after the initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

B. Value Option

1. Description

The Value Option is offered to Plan L Customers in conjunction with local services provided by affiliates of the Company, as described below. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6.

This plan is an add-on service to the interstate Plan L Service Value Option. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. See [www.frontier.com](http://www.frontier.com).

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.9 Plan L Service, (Cont'd.)

B. Value Option, (Cont'd.)

2. Qualifying Local Packages Types

Frontier Local Calling Plan Plus	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Frontier Regional Calling Plan	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Regional Calling Extra	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Frontier Local Calling Plan	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Regional Essentials	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	
Regional Calling Value	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.9 Plan L Service, (Cont'd.)

B. Value Option, (Cont'd.)

3. Limitations of Service

Customers who cease purchasing one of the qualifying local service packages described in paragraph 2 above shall forfeit eligibility for the Value Option.

Customers who forfeit eligibility for this Option and remain presubscribed to the Company's service will default to Plan L rates as described in 1.6.9.C.1 below of this tariff unless another Optional Residential Service is selected by the Customer.

Customers who subscribe to this Value Option are not eligible to participate in promotions that would otherwise apply to Plan L subscribers.

This Value Option is only offered where billing and system capability exist.

The Value Option is available only on lines that also have the qualifying local services. The Bundled Service Option does not apply to all lines in an account, unless each line qualifies separately.

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.9 Plan L Service, (Cont'd.)

C. Rates and Charges

1. Plan L Service Rates

a. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies per account, regardless of the number of lines presubscribed to the Company's Plan L Service. If there are multiple lines on an account, only one MRC will be assessed. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each account, except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge

Per Account \*

b. Usage Rates

Per Minute \*

*\* See Section 11, Price List*

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.9 Plan L Service, (Cont'd.)

C. Rates and Charges, (Cont'd.)

2. Value Option Rates

a. Application of Charges

The Value Option offers discounted rates, beginning immediately after subscription. Customers that qualify for the Value Option will receive discounted rates for all International calling.

b. Usage Rates

If the Customer subscribes to the Company's Plan L Service and to any of the qualifying services listed in 1.6.9.B.2:

Intrastate Outbound Calling	
Rate Per Minute	*

*\* See Section 11, Price List*



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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.10 Plan M Service

A. General Description

Plan M Service is an optional calling plan offered to Residential Customers who also subscribe to qualifying local services provided by affiliates of the Company, as described in "Qualifying Local Packages Types" below.

This flat rate plan is available 24 hours a day, seven days a week for all interexchange direct dialed outbound calling. Plan M Service utilizes Customer-provided switched access lines that are presubscribed to the Company. This plan is offered only in conjunction with the corresponding interstate rate plan.

Calls are billed in one (1) minute increments after the initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute.

This calling plan is only offered where billing and system capability exist.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.10 Plan M Service, (Cont'd.)

B. Qualifying Local Packages Types

Frontier Local Calling Plan Plus	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Frontier Regional Calling Plan	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Regional Calling Extra	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Frontier Local Calling Plan	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)
Regional Essentials	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	
Regional Calling Value	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.10 Plan M Service, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the affiliated local exchange carrier's qualifying service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for this Plan M Service and remains presubscribed to the Company's service will default to Plan L Service rates described in Section 10 - Price List, unless another Optional Residential Service is selected by the Customer.

The Customer who subscribes to Plan M Service is not eligible to participate in promotions that would otherwise apply to Plan M Service subscribers.

Plan M Service is available only on lines that also have the qualifying local services. The Plan M Service does not apply to all lines in an account, unless each line qualifies separately.

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.10 Plan M Service, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Plan M Service. Interstate and international services are provided in accordance with the corresponding interstate and international service terms and conditions. The MRC applies in full each month for each line, except in the case of the first and last month partial billing cycles, in which case the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge

Per Line \*

Usage Rates

Intrastate Outbound Calling Rate Per Minute \*

\* See Section 11, Price List

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.11 Plan N Service - Unlimited

A. General Description

The Plan N Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in "Qualifying Local Service" below.

This flat rate plan is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.11 Plan N Service - Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying local service package is an optional residential service package that provides the Customer with a combination of basic local and intraLATA toll calling services and optional features for one monthly charge. Feature selection is subject to availability. The optional residential service package must include the following:

1. individual flat or basic message rate local service with touch tone,
2. unlimited intraLATA toll calling,
3. applicable service connection charges, and
4. a choice of up to three calling features, subject to availability, from the list provided below:
  - One of the following caller ID services: caller ID with name, call waiting ID - name, caller ID - number only, or call waiting ID deluxe with anonymous call rejection;
  - call waiting;
  - call forwarding;
  - One of the following: call forwarding - busy don't answer, call forwarding - busy, or call forwarding - don't answer;
  - distinctive ring
  - busy redial
  - call return
  - speed dialing 8 or 30 codes
  - three-way calling

The Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she subscribes to a qualifying local service package.

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.11 Plan N Service - Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan N Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in Section 11, Price List of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan N Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan N Service - Unlimited may select any International Option, except International Plan K Service - Unlimited.

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.11 Plan N Service - Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan N Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge \*

\* See Section 11, Price List



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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.12 Discounted Plan for Disabled Customers

A. General Description

A discounted optional calling plan is available for residential Customers that have been certified as disabled by their local exchange carrier. The Customer must demonstrate their eligibility for this plan at the time of presubscription. This service utilizes Customer-provided switched access lines that are presubscribed to the Company.

B. Additional Terms and Conditions

If the Customer selects an alternative calling plan, no further discounts will be applied to that plan's rates.

C. Operator Service Discounts

Rates for usage associated with operator assisted calling will also be reduced by applying the direct dial rates described in Rates and Charges instead of the Operator Services usage rate, unless the operator assisted rate is lower. In those cases, the lower rate will apply. In addition, the disabled Residential Customer who places a call from the presubscribed line with the assistance of an operator will receive the operator assistance at no charge.

D. Directory Assistance Discount

Directory Assistance Charges will be waived for any Customer presubscribed to the Discounted Plan for Disabled Customers.

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.12 Discounted Plan for Disabled Customers, (Cont'd.)

E. Rates and Charges

Each call is billed in one (1) minute increments after the initial minimum call duration of one (1) minute. Any partial minute is rounded up to a full minute. The Customer must be presubscribed to the Discounted Plan for Disabled Customers to obtain the discounted rates for Operator Services and Directory Assistance.

Rate Per Minute	*
Monthly Recurring Charge	*

\* *See Section 11, Price List*

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.13 Plan O Service – Unlimited

A. General Description

Plan O Service - Unlimited is an optional calling plan offered for outbound direct-dialed interLATA interexchange switched voice calling to Residential Customers who also subscribe to a qualifying local service package as described in “Qualifying Local Service” below.

Plan O Service - Unlimited is available 24 hours a day, seven days a week for all interLATA interexchange direct dialed outbound calling. This unlimited plan utilizes Customer-provided switched access lines that are presubscribed to the Company. To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to a qualifying local service package.

This plan offers unlimited minutes of calling during all time of day rate periods for direct dialed 1+ interLATA interexchange domestic voice calls. Minutes used for international, Operator Assisted Calling and Directory Assistance are excluded.

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.13 Plan O Service – Unlimited, (Cont'd.)

B. Qualifying Local Service

The qualifying local services are optional residential service packages offered by a Frontier local exchange company (in Frontier local exchange company serving areas) that provide the Customer with a combination of basic local service and unlimited intraLATA toll service for one monthly charge. One of the two qualifying local packages also includes additional calling features (e.g., voicemail, call waiting, caller ID).

To be eligible for this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to one of the following service packages in accordance with the descriptions and regulations for the respective package as contained in the relevant sections, as identified below:

Regional Essentials	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	
Regional Calling Value	Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6	(C)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.13 Plan O Service – Unlimited, (Cont'd.)

C. Limitations of Service

The Customer who discontinues or cancels the Company's service or the local exchange carrier's qualifying local service package or whose service is refused, canceled, or discontinued by the Company under this tariff or by the local exchange carrier shall forfeit eligibility for rates under this plan. The Customer who forfeits eligibility for Plan O Service - Unlimited and remains presubscribed to the Company's service will default to Plan F Service (30 Minute Allotment) rates described in the Price List section of this tariff, unless the Customer selects another Optional Residential Service.

This Plan is available for residential Customer use. If the Customer uses the Plan for non-residential voice calling purposes, including but not limited to commercial facsimile, resale, telemarketing, prolonged internet connections, or autodialing, the Company may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. After applicable notice, the Company may also adjust the charges to Plan F Service (30 Minute Allotment) rates unless the Customer has a qualifying local service, in which case the Customer will be switched to Plan C Service rates, as a result of non-residential use.

The Customer who subscribes to Plan O Service - Unlimited is not eligible to participate in any domestic free minutes promotions.

This calling plan is only offered where billing and system capability exists.

The Customer who subscribes to Plan O Service – Unlimited may select any International Option, except International Plan K Service – Unlimited.

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.13 Plan O Service – Unlimited, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to Plan O Service - Unlimited. The MRC applies in full each month for each line except in the case of the first and last month partial billing cycles where the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle. Unlimited interLATA interexchange calling is included in the MRC (excluding minutes used for international, Operator Assisted calls and Directory Assistance calls).

2. Monthly Recurring Charge

When service is used for both interstate and intrastate calling, the MRC applies only once.

Monthly Recurring Charge \*

\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.14 Plan P Service

A. General Description

Plan P Service is an optional calling plan offered to Residential Customers for outbound direct-dialed domestic calling, utilizing Customer-provided switched access lines that are presubscribed to the Company. Plan P Service Residential Customers receive a single flat rate per minute, 24 hours a day, seven days a week for all interstate direct-dialed domestic calling.

Calls are billed in one (1) minute increments after the initial minimum call duration of one (1) minute. Any partial minute is rounded up to the next full minute.

The direct dial flat rate does not apply to international, directory assistance or operator assisted calls.

B. Rates and Charges

Per Minute Rate: \*

*\* See Section 11, Price List*

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.15 Frontier Digital State Unlimited\*

(T)

A. General Description

Frontier Digital State Unlimited is a non-distance sensitive product that includes direct dial 1+ outbound Intrastate service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe to Frontier. This plan is available to customers of local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital State Unlimited local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital State Unlimited option.

Rates and Charges

Frontier Digital State Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night
D= Day	8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening	5:00 PM - 11:59PM	11:59 PM on Sunday.

B. Usage Charges

With the Frontier Digital State Unlimited option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Interstate 1+ calls will be rated on a per call basis, and are not part of the unlimited calling option. Only one Frontier plan is to be on the account for all lines. This product is available for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

\*This service offering is limited to all existing subscribers at their existing locations.

(N)



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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.15 Frontier Digital State Unlimited\* (Cont'd)

(T)

B. Usage Charges (Cont'd)

The Frontier Digital State Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using the Frontier Digital State Unlimited service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital State Unlimited service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital State Unlimited is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-Line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10-cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital State Unlimited plan option will automatically be removed from the main line and thus the customers account.

\*This service offering is limited to all existing subscribers at their existing locations.

(N)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.15 Frontier Digital State Unlimited\* (Cont'd)

B. Usage Charges (Cont'd)

Additional phone lines are available on this plan. Each additional line will be billed a per-minute domestic rate defined in this tariff. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by Frontier On-Line and Long Distance, casual calling rates on the additional line(s) will apply.

8xx inbound products may be used in conjunction with Frontier Digital State Unlimited, where available.

C. Monthly Recurring Charges

The Monthly Recurring Charge (MRC) for Frontier Digital State Unlimited is billed in advance. If a new customer to Frontier Digital State Unlimited enrolls mid-billing cycle, the MRC will be prorated.

Customers who commit to a one, two, or three-year term commitment will be given a 5% credit per month for the length of the contract. A \$200 termination fee will be imposed if the customer cancels before the end of the term.

D. Rates and Charges

Frontier Digital State Unlimited

Intrastate Rate	<u>Monthly Rate</u> \$11.00
-----------------	--------------------------------

(I)

Additional Phone Lines

	<u>Rate Per Minute</u>
Day	\$0.10
Evening	\$0.10
Night/Weekend	\$0.10

\*This service offering is limited to all existing subscribers at their existing locations.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.16 Frontier Digital Phone Service

A. General Description

Frontier Digital Phone Unlimited Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Digital Phone Unlimited Service or the Digital Phone Unlimited Plus Service local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Service option.

Rates and Charges

Frontier Digital State Unlimited calls are non-distance sensitive, flat-rated with the following rating periods:

Monday – Friday		Saturday & Sunday
E= Evening	12:00 AM - 7:59AM	N = Night
D= Day	8:00 AM - 4:59PM	12:00AM Saturday through
E= Evening	5:00 PM - 11:59PM	11:59 PM on Sunday.

B. Usage Charges

With the Frontier Digital Phone Unlimited Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Only one Frontier plan is to be on the account for all lines. Frontier Digital Phone Unlimited Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.16 Frontier Digital Phone Service (Cont'd)

B. Usage Charges (Cont'd)

Frontier Digital Phone Unlimited Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Digital Phone Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Digital Phone Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following. Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Digital Phone Unlimited Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an Frontier On-line and Long Distance plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dialed calls that are included in this plan. If the customer changes their long distance pre-subscription on their main line without any instruction as to what to do regarding the additional phone lines, the Frontier Digital Phone Unlimited Service plan option will automatically be removed from the main line and thus the customer's account. Additional phone lines are available on this plan. Each additional line will be billed a-per minute domestic rate defined in this price list. All calls are billed in one-minute increments with a minimum billing of one minute per call. If a customer subsequently does not pre-subscribe their additional line(s) to FCA but continues to have service on the main billing number on the account provided by FCA, casual calling rates on the additional line(s) will apply.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.16 Frontier Digital Phone Service (Cont'd)

B. Usage Charges (Cont'd)

8xx inbound products may be used in conjunction with Frontier Digital Phone Unlimited Service, where available.

C. Rates and Charges

	<u>Monthly Rate</u>
Canadian Rate	\$0.05

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.17 Frontier Digital Phone Essentials

A. General Description

Frontier Digital Phone Essentials a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier On-Line and Long Distance is required to subscribe to Frontier Digital Essentials. This plan is available in conjunction with the Frontier Digital Phone Essentials plan offered by the associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Digital Phone Essentials options.

Frontier Digital Essentials calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week.

B. Usage Charges

With the Frontier Digital Essentials, usage is available in a 30-minute block of time. THE BOT is applied at the line level. The Monthly Recurring Charge (MRC) for the 30 minute BOT for the Frontier Digital Phone Essentials can be found in the Frontier On-Line and Long Distance tariff. Any intrastate usage above the allotted 30 minutes block of time will be subject to an overage rate that can be found in the rate section of this tariff. Unused minutes can be accumulated up to a maximum of 500 minutes that will expire after 12 months. Call segments outside of the allotted BOT minutes will be rounded to the next full increment and invoiced at the overage rate.

All calls are billed in one-minute increments with a minimum billing of one minute per call. Charges will be rounded up to the next cent on a per call basis. The 30 minutes BOT includes all domestic calling with the exception of toll free, long distance directory assistance, or international termination of 1+ dialed calls. Canadian calls will not be part of the 30 minutes and will be rated separately.

International rates for this product are found in the International Product Guide of Frontier On-Line and Long Distance, Inc.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.17 Frontier Digital Phone Essentials

C. Rates and Charges

Frontier Digital Phone Essentials	<u>Monthly Rate</u>
Overage Rate Per Minute	\$.10
Canadian Rate Per Minute	\$.05

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.18 Residential Simple Rate Plan

A. General Description

Residential Simple Rate Plan is available to residential customers who subscribe to this plan or who default to this plan.

B. Usage Charges

All calls are billed in one-minute increments. Fractional minutes are calculated to the next higher minute. If computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent.

All international calls are rated at the residential 1+ international service as provided in the Company's International Price List.

C. Rates and Charges

	Per Minute
Outbound (1+)	\$0.10

1.6.19 Frontier Basic Long Distance Service

A. General Description

Frontier Basic Long Distance Service is the basic long distance service offered to residential Customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company.

B. Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

C. Rates and Charges

	Per Minute
Outbound (1+) Intrastate	\$0.40



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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.19 Frontier Residential Unlimited Voice Service

A. General

Frontier Residential Unlimited Voice Service is a non-distance sensitive product that includes direct dial 1+ outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe. This plan is available to customers of certain local exchange companies (LEC) with whom the carrier has a billing and collections contract. The Customer must subscribe to the Frontier Residential Unlimited Voice Service or the Frontier Unlimited Voice and Feature Bundle in the local service product offered by that associated LEC and must be on the main billing number on the account in order to be eligible for the Frontier Residential Unlimited Voice Service option. (C)

B. Usage Charges

With the Frontier Residential Unlimited Voice Service option, unlimited intrastate usage is available only on the main billing number on the account. All calls that do not qualify for unlimited calling are billed in one-minute increments with a minimum billing of one minute per call. Frontier Residential Unlimited Voice Service long distance provides unlimited minutes of direct dialed 1+ intrastate calling for residential voice service only. The unlimited minutes of long-distance service do not include usage for calls to 900 numbers, long distance directory assistance, or operator services.

Frontier Residential Unlimited Voice Service is offered to the residential user, for the Customer's personal, residential, non-business and non-professional use. Using Frontier Residential Unlimited Voice Service is prohibited for any commercial or governmental activities, for profit or non-profit, including but not limited to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, accessing the Internet with a long distance dial-up number, resale or transfer of the Frontier Residential Unlimited Voice Service or any other activity that would be inconsistent with normal residential voice applications and usage patterns, including conference calls. Average residential Customer use will be determined by Frontier based on average minutes of use of the Plan by representative residential Customers served by Frontier who subscribe to the Plan. If a Customer has substantially more than average residential Customer use, Frontier may regard such use as non-residential use subject to the remedies set forth following.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.6 Optional Residential Services, (Cont'd.)

1.6.19 Frontier Residential Unlimited Voice Service, (Cont'd.)

B. Usage Charges, (Cont'd.)

Frontier may suspend, restrict or cancel the Customer's service, subject to applicable notice requirements. If it is determined that the usage on the Frontier Residential Unlimited Voice Service is not consistent with residential voice applications, substantially exceeds average residential use, or is otherwise prohibited (such as long distance dial-up Internet calls), Frontier may immediately convert the service to an FCA plan that charges for all long distance calls or, where systems permit, charge a 10 cent per minute rate for non-voice long distance calls, or calls that are not considered normal residential voice usage. Additional restrictions may apply.

There will be no individual call detail on the invoice for usage associated with the unlimited direct dialed calls included in this plan. If the customer changes the Long Distance pre-subscription on the main line, the Frontier Residential Unlimited Voice Service plan option will automatically be removed from the main line and thus the customer's account.

The Monthly Recurring Charge (MRC) for Frontier Residential Unlimited Voice Service is billed in advance and can be found in FCA Interstate Domestic Price List. If a new customer to Frontier Residential Unlimited Voice Service enrolls mid-billing cycle, the MRC will be prorated.

(N)

(N)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.1 In State Out of State Calling Plan, (Cont'd.)

(C)

B. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service; or
5. When the Customer moves from a one or three year term on In State Out of State Calling Plan to either a one or three year term on Flat Per Minute Rate Business Calling, Frontier Call Plan or High-volume Discount LD Plan. (C)

(C)

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(C)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.1 In State Out of State Calling Plan (Cont'd.)

(C)

C. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

1. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	*	*	*

2. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	*	*	*

\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.2 Flat Per Minute Rate Business Calling (C)

A. General Description

The Flat Per Minute Rate Business Calling is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates. (C)

This plan is an add-on service to the interstate Flat Per Minute Rate Business Calling. A Minimum Spend Level Charge applies to Customers subscribing to this plan as specified in the Company's interstate Rates, Terms and Conditions. See [www.Frontier.com](http://www.Frontier.com). (C)

The Customer who discontinues or cancels the Company's service, or whose service is refused, canceled or discontinued by the Company under this tariff, shall forfeit eligibility for the discounted rates under this Option. The Customer who forfeits eligibility for this Option and remains presubscribed to the Company's service will be charged the In State Out of State Calling Plan rates as specified in this tariff. (C)

B. Billing Increments

The billing increment and minimum call duration of each call is determined by the access method selected by the Customer and the call type. Partial increments are rounded up to the next increment.

<u>Access Type/Call Type</u>	<u>Initial Increment</u>	<u>Additional Increment</u>
Switched Access (Month to Month)	60 seconds	6 seconds
Switched Access (1 & 3 Year Term)	18 seconds	6 seconds
Operator Assisted	60 seconds	60 seconds

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.2 Flat Per Minute Rate Business Calling, (Cont'd.)

(C)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Minimum Spend Level times the number of months remaining in the term.

The early termination charge will apply under the following circumstances:

1. When the Customer disconnects its entire account; or
2. When the Customer selects a shorter term.

The early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service; or
5. When the Customer moves from a one or three year term on Flat Per Minute Rate Business Calling to either a one or three year term on In State Out of State Calling Plan or Frontier Call Plans.

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(C)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they choose to make a change, either to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without changing, they will still be liable for the minimum usage guarantee to which they were originally subscribed.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.2 Flat Per Minute Rate Business Calling, (Cont'd.) (C)

D. Rates and Charges

1. Usage Rates

Usage Rates are determined according to the Term Commitment selected by the Customer.

a. Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	*	*	*

b. Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	*	*	*

\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.3 Frontier Call Plans

(C)

A. General Description

The Frontier Call Plans is offered to Business Customers for outbound direct dialed calling from presubscribed switched Access Lines at one flat per minute rate, regardless of distance. A Monthly Usage Guarantee (MUG) applies to the monthly billing. The Frontier Call Plans Customer may choose to commit to a higher spend level in exchange for a lower per minute usage rate. Inbound (toll free) calling is also available for termination on switched Access Lines. Customers may select a one or three year term commitment in order to obtain lower rates.

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This plan is an add-on service to the interstate Frontier Call Plans. See [www.frontier.com](http://www.frontier.com).

B. Rates and Charges

1. Billing Increments

The billing increment is determined by the MUG selected by the Customer. Partial increments are rounded to the next increment.

Switched Access Monthly Usage Guarantee	Initial Increment	Additional Increment
\$24.00	1 minute	6 seconds
\$40.00	1 minute	6 seconds
\$65.00	1 minute	6 seconds
\$150.00	30 Seconds	6 seconds
\$300.00	30 Seconds	6 seconds
\$500.00	30 Seconds	6 seconds
\$750.00	30 Seconds	6 seconds
\$1,000.00	30 Seconds	6 seconds
\$1,500.00	30 Seconds	6 seconds



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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.3 Frontier Call Plans, (Cont'd.)

(C)

B. Rates and Charges, (Cont'd.)

2. Monthly Usage Guarantee

Customers whose total monthly long distance usage charges do not meet their subscribed Monthly Usage Guarantee level will be assessed the difference between their total long distance usage charges and their subscribed Monthly Usage Guarantee level.

Direct dialed calls, Conference Connections audioconferencing usage, operator assisted calls, directory assistance calls, Toll Free calls and Monthly Recurring Charges, International Plan Monthly Recurring Charges, free minute promotions and percentage discount promotions will contribute toward meeting the MUG. Only charges of the Company will contribute to the MUG. Taxes, surcharges, Federal Access Charges and charges billed by other carriers, including charges billed by Company's affiliates, on the Customer's bill will not contribute to the MUG.

Usage Rates are determined according to the Term Commitment and MUG selected by the Customer.

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	*	*	*
\$40.00	*	*	*
\$65.00	*	*	*
\$150.00	*	*	*
\$300.00	*	*	*
\$500.00	*	*	*
\$750.00	*	*	*
\$1,000.00	*	*	*
\$1,500.00	*	*	*

\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.3 Frontier Call Plans, (Cont'd.)

(C)

B. Rates and Charges, (Cont'd.)

3. Supplemental Discount

The Supplemental Discount is available to new and returning Customers who establish new service with a one or three year term. Existing Customers who agree to modify their service by accepting a new contract term of one or three years will also be offered the Supplemental Discount.

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	*
Three Year	*

*\* See Section 11, Price List*

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.3 Frontier Call Plans, (Cont'd.)

(C)

C. Termination Liability

When the Customer terminates service under this plan prior to the expiration of the Customer's selected term commitment, a termination charge will be assessed. The termination charge is calculated by multiplying 35 percent (35%) of the Customer's Monthly Usage Guarantee multiplied times the number of months remaining in the term.

Early termination charge will apply in all instances where the Frontier Call Plans is terminated by the Customer, including:

(C)

1. When the Customer disconnects its entire account;
2. When the Customer selects a shorter term; or
3. When the Customer negotiates a reduction in their monthly spending commitment more than one level during a billing cycle.

Early termination charge will not apply under the following circumstances:

1. When the Customer's physical location changes, but the term plan is continued at the new location;
2. When the Customer negotiates the term plan for a longer term;
3. When the Customer moves to a jurisdiction where the Company is prohibited from offering service;
4. When the Customer changes plan prior to 60 days of service;
5. When the Customer reduces their term monthly spend level one level during a billing cycle; or
6. When the Customer moves from a one or three year term on Frontier Call Plans to Unlimited Long Distance Service.

(C)

(C)

At the expiration of the term commitment, the Customer will continue at the same commitment and usage rate unless they notify the Company of a change to a different term commitment/minimum usage guarantee or to a different plan. If the Customer continues without notifying the Company of any changes, the Customer will remain liable for the MUG to which they were originally subscribed.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service

A. General Description

Business Unlimited Long Distance Service is an optional calling plan offered for unlimited outbound direct-dialed 1+ interLATA interexchange voice calling and discounted Toll Free voice usage to Business Customers who also subscribe to qualifying local services from Frontier, as described below. Business Unlimited Long Distance Service utilizes Customer-provided switched access lines that are pre-subscribed to the Company. To be eligible to receive this service, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that it also subscribes to all qualifying local services and is subject to all restrictions regarding this service. This service is offered to both single line and multi-line Customers subject to the restrictions noted below.

B. Qualifying Local Services

The Customer must have all qualifying local services described below from Frontier to qualify for Business Unlimited Long Distance Service. To qualify for Business Unlimited Long Distance Service, the customer must subscribe to a qualifying business dial tone service, business exchange service or digital centrex plus service on no more than 10 qualifying lines that include:

1. Unlimited local exchange calling, and
2. Unlimited IntraLATA toll calling.

Such qualifying local business plans must provide unlimited local and IntraLATA calling for a flat rate monthly price.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service, (Cont'd.)

C. Limitations of Service

Business Unlimited Long Distance Service is not available with the following local/intraLATA business services: Flexible Digital Channel Service type services, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, public telephone services, public access smart-pay lines, Frontier Call Plans, analog to digital conversion digital PBX services, WATS services or the equivalents of any such services. (C)

Business Unlimited Long Distance Service is only available to Customers who, at the time of service initiation, subscribe to twenty-five (25) or fewer qualifying business dial tone lines (voice grade or voice grade equivalent) from Frontier. (C)

The Customer may discontinue enrollment in Business Unlimited Long Distance Service at any time upon request to the Company. The Customer who discontinues or cancels the Company's service or the affiliated local exchange carrier's qualifying services or whose service is refused, canceled or discontinued by the Company under this tariff or by the affiliated local exchange carrier shall forfeit eligibility for rates under this plan. (C)

The Customer who forfeits eligibility for this Business Unlimited Long Distance Service and remains presubscribed to the Company's service will default to In State Out of State Calling Plan depending on the Customer's presubscribed service. If there is no other plan on the Customer's account or for single line accounts, the Customer will default to In State Out of State Calling Plan, Flat Per Minute Rate Business Calling or Frontier Call Plans unless the Customer selects another Optional Business Service. (C)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service, (Cont'd.)

C. Limitations of Service, (Cont'd.)

This service may only be used for voice applications and may not be used for the transmission of data, for internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service without advance notice. The Company may also adjust the charges to In State Out of State Calling Plan, Flat Per Minute Rate Business Calling or Frontier Call Plans as a result of the Customer's use of the service for non-eligible uses as set forth herein.

(C)  
(C)  
(C)

This calling plan is only offered where billing and system capabilities exist.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service, (Cont'd.)

D. Rates and Charges

1. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls, calls to access information services, internet usage, fees and surcharges are not included as part of the MRC with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

2. Rates

Monthly Recurring Charge, per line	*
Toll Free, per minute	*

\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option

1. General Description

The Bundled Service Option is offered to Business Unlimited Long Distance Service Customers who also subscribe to qualifying services provided by affiliates of the Company, as described below. Availability of this option is subject to regulatory approval of the corresponding service offering of the affiliate. To be eligible for this Option, the Customer must demonstrate to the satisfaction of the Company at the time of subscription that he or she also subscribes to the following service packages in accordance with the descriptions and regulations for the respective packages as contained in the relevant sections of the affiliates tariffs as described below.

Unlimited Local Usage for Business - Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6

Unlimited Local and Toll Usage Plan for Business - Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6

Unlimited Toll Usage Plan for Business Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6

Unlimited Dial Tone Line (DTL) Package for Business and Unlimited Flexible Telephone System Package for Business Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6

Single Line Business Pack Frontier North Inc, Tariff M.P.S.C. No. 2U, Section 6 and Frontier Midstates Inc., Tariff M.P.S.C. No. 2U, Section 6

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(C)



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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

2. Limitations of Service

The Bundled Service Option is only offered where billing and system capabilities exist and is not available with local business Flexible Digital Channel Service, PBX trunks, ground start lines or trunks, ISDN services, remote call forwarding services, foreign exchange services, foreign central office services, foreign zone services, public telephone services, Frontier Call Plans, and analog to digital conversion digital PBX services or the equivalents of any such services. (C)

The Bundled Service Option is only available to Customers who, at the time of service initiation, subscribes to 25 or fewer qualifying business dial tone lines (voice grade or voice grade equivalent), per account or per Customer location, from an affiliated local exchange company, pursuant to the applicable affiliated local exchange company's tariffs. The Bundled Service Option may only be purchased on up to ten (10) qualifying lines, per account or per Customer location, pursuant to the applicable affiliated local exchange company's tariffs. Specific call detail information is not available with this flat rated service. (C)

The Customer who forfeits eligibility for this Bundled Service Option and remains presubscribed to the Company's service will default to either In State Out of State Calling Plan, High-volume Discount LD Plan, Flat Per Minute Rate Business Calling or Frontier Call Plans depending on the Customer's presubscribed service on other lines. If there is no other plan on the account or for single line accounts, the Customer will default to In State Out of State Calling Plan unless the Customer selects another Optional Business Service. (C)

This service may only be used for voice applications and may not be used for the transmission of data, for Internet connections, or for any other non-voice application. This service may also not be used for autodialing. If the Customer uses this service for any non-eligible purpose, including but not limited to the examples noted above, the Company may immediately suspend, restrict or cancel the service pursuant to this tariff. The Company may also adjust the charges to In State out of State Calling Plan as described in this tariff, as a result of non-business use. (C)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

3. One Year Term Option

The Customer has the option to commit to a one year term for the service. This option is only available when Customer agrees to a one year term on the qualifying services provided by affiliates of the Company.

4. Termination Liability

If the one year term option is chosen, the Customer may terminate service within the first 60 calendar days from the Order Completion Date. If terminated within this 60-day period, the Customer shall not be responsible for any termination charges. The Customer will be responsible for any charges incurred up to the date of termination. If the customer terminates service after such 60-day period and prior to the completion of the one year term, the customer shall be liable for an early termination charge of 25% of the monthly recurring charge for each month remaining in the one year term plus all charges incurred up to the date of termination.

The one-year term option shall be available to Customers on a per line basis and is not required to be co-terminus among all of the Customer's lines. At the end of the one year term or any subsequent renewal, the agreement will automatically be renewed for an additional one year term unless either party provides advance notice that it does not wish to renew the term. The Customer shall have sixty days prior to the end of the initial term or subsequent renewal to cancel such term option without the imposition of termination charges. If the customer after 60 calendar days and prior to the completion of the term commitment period terminates the agreement, the Termination Liability Agreement (TLA) for an automatic renewal will be calculated by averaging the monthly service charges billed to the customer in the preceding four months. The TLA will not be greater than one month MRC. Pricing will remain the same during any renewal unless Frontier has provided 30 days notice of any change.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

4. Termination Liability, (Cont'd.)

An early termination charge will not apply under the following circumstances.

- a. When the Customer's physical location changes, but the term plan is continued at the new location;
- b. When the Customer moves to a jurisdiction where the Company is prohibited from offering service or where the qualifying services are not offered by the Company's affiliates;
- c. When the Customer renegotiates a new term commitment plan for the same service before the current term commitment expires and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment; or
- d. When the Customer changes to another service or usage plan or upgrades service or usage under a term commitment, and the value of the new term commitment is equal to or greater than the remaining value of the current term commitment.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

5. Bundled Service Option Rates and Charges

a. Application of Charges

A Monthly Recurring Charge (MRC) is billed each month in advance and applies to each line presubscribed to the Company's Business Unlimited Long Distance Service. The MRC applies in full each month for each line regardless of the amount of qualifying usage. In the case of first and last month partial billing cycles, the MRC will be prorated based on the actual number of days the Customer had the service during the billing cycle.

Only charges for direct dialed outgoing voice minutes of use are covered under the MRC for this plan. All other charges for usage and services, including but not limited to International calling, Directory Assistance services, Operator Assisted services, collect or person to person calls, 900, 700, 976 calls to access information service, internet usage, fees and surcharges are not included with this plan and will be charged separately.

Discounted rates as described below apply to Toll Free usage. Such usage is charged separately and is not part of the unlimited usage provided under this plan. For Toll Free calls, partial increments are rounded up to the next increment. All calls are rated at 60 seconds for the initial increment, and 6 seconds for each additional increment.

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.4 Business Unlimited Long Distance Service, (Cont'd.)

E. Bundled Service Option, (Cont'd.)

5. Bundled Service Option Rates and Charges, (Cont'd.)

b. Rates

	Month to Month	One Year Term
Monthly Recurring Charge, per line	*	*
Toll Free, per minute	*	*

\* See Section 11, Price List

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.5 Business Cents

A. General

Business Cents is a long distance service which provides business customers with per minute rates for both their inbound (800) and outbound (1+) usage. Business Cents customers may originate outbound calls by dialing 1 plus an area code and the desired telephone number. Inbound calls are originated to the Business Cents customer's designated location by users dialing 1 plus the Business Cents customer's 800 telephone number. Business Cents calls are based on the length of the call. The customer's Business Cents service is charged at the applicable rates per minute based on the Business Cents product option selected. Business Cents switched 1+, and 800 calls are billed in six second increments, with a thirty second minimum for each call. Any fraction of an increment is rounded up to the next whole Increment.

B. Rates and Charges

Rates per Minute

1+	\$.040
Toll Free	\$.045

1.7.6 OneVoice Nationwide

A. General Description

OneVoice Nationwide is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Online and Long Distance is required to subscribe to the OneVoice Nationwide. This product is only available in conjunction with the OneVoice plan from the Frontier ILEC Companies Tariff.

(N)  
|  
(N)

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.6 OneVoice Nationwide (Cont'd)

B. Usage Charges

OneVoice Nationwide long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- OneVoice Nationwide service with charges for local and long distance calling. OneVoice Nationwide is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage. On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

C. Monthly Charges

The Monthly Recurring Charge (MRC) for OneVoice Nationwide can be found in Frontier Communications Online and Long Distance Price Guide.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

OneVoice Nationwide:	<u>Rate Per Minute</u>
Data Calls per minute	*

\*Rate is listed in Price List – Section 11

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.7 OneVoice 100

A. General Description

OneVoice 100 a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. The plan is available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited Pre-subscription of the primary line to Frontier Online and Long Distance is required to subscribe to OneVoice. This plan is available in conjunction with the OneVoice plan offered by the associated LEC. OneVoice 100 calls are non-distance sensitive, flat-rated, twenty-four hours a day, seven days a week. A monthly recurring charge for the plan can be found in the Frontier Communications Online and Long Distance Price List.

B. Usage Charges

With the One Voice 100, usage is available in a 100-minute block of time. The BOT is applied at the line level. Any domestic 1+ usage above the allotted 100 minutes block of time will be subject to an overage rate that can be found in the rate section of this price list. Overage calls will be billed with 30 second initial and 6 second increments. Call segments will be rounded to the next full minute increment. Unused minutes will not roll over to the next month.

Data calls are not included in the OneVoice 100 plan. Data calls will be billed at a rate specified below. These calls will be billed in full minute increments.

C. Monthly Charges

	<u>Rate Per Minute</u>
Overage Charges per minute (over 100 min)	*
Data Calls per minute	*

\*Rate is listed in Price List – Section 11



---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.8 Frontier Basic Long Distance Service

A. General Description

Frontier Basic Long Distance Service is the basic long distance service offered to business customers for outbound direct-dialed calling, utilizing Customer-provided switched access lines that are presubscribed to the Company.

B. Usage Charges

Calls are billed in one (1) minute increments after an initial minimum call duration of (1) one minute. Any partial minute is rounded up to a full minute.

C. Rates and Charges

	Per Minute
Outbound (1+) Intrastate	*

1.7.9 Frontier Long Distance Business Plan

A. General Description

Frontier Long Distance Business Plan is a non-distance sensitive, flat rated, outbound switched access service offered to 1 +business customers. Calls are rated at 6 second increments with an initial 18 second requirement. Any fraction of a minute will be rounded up to the next whole increment. There is a monthly recurring charge that is in the interstate domestic price list.

B. Rates and Charges

	<u>Rate Per Minute</u>
Outbound (1+) Interstate	*
Canadian Calls	*

\*Rate is listed in Price List – Section 11

---

SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.10 Citizens Business Long Distance

A. General Description

Citizens Business Long Distance 1+ and Toll free long distance plan that offers the Business Customer a simplified rate structure with reduced rates for volume and/or term commitments. Citizens Business Long Distance is a jurisdictionally integrated rate plan and must be ordered in conjunction with the interstate plan of the same name. The interstate portion of Citizens Business Long Distance is located in the Frontier Online and Long Distance Domestic Price List.

A customer may commit to a 2-year term of service, a 1-year term of service, or make no term commitment. A customer may commit to a minimum spending of \$1000 per month, \$500 per month, or make no minimum spending commitment. Both interstate and intrastate billing are counted toward meeting the minimum spending commitment. The Monthly Recurring charge for the plan is located in the Domestic Price List.

B. Rates and Charges

	No Term	1 Year	2 Year
\$0	*	*	*
Over \$500	*	*	*
Over \$1,000	*	*	*

\*Rate is listed in Price List – Section 11

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SECTION 8 - DESCRIPTION OF SERVICES AND RATES, (Cont'd.)

1.7 Optional Business Services, (Cont'd.)

1.7.11 Frontier Commercial Voice Unlimited\*

(C)

General

Frontier Commercial Voice Unlimited is a non-distance sensitive product that includes direct dial 1+ Domestic outbound service. Pre-subscription of the primary line to Frontier Communications of America, Inc. (FCA) is required to subscribe to the Frontier Commercial Voice Unlimited. This product is only available in conjunction with the Frontier Commercial Voice Unlimited plan from the Frontier ILEC Companies Tariff.

Usage Charges

Frontier Commercial Voice Unlimited long distance minutes are only available on line(s) for commercial domestic outbound long distance voice usage and exclude toll free, 900, international, directory assistance, information services and data calls. Auto dialers and fax broadcast services are prohibited. Data Calls will be billed at an additional rate per minute. Data called are billed in full minute increments, Call segments will be rounded to the next full increment. Customers with usage inconsistent with normal commercial applications and usage patterns may be converted to non- Frontier Commercial Voice Unlimited service with charges for local and long distance calling. Frontier Commercial Voice Unlimited is not available with foreign central office services and public telephone services.

The Terms and Conditions may be revised periodically. Revisions are applicable to then current service and usage.

On the invoice there will be no individual call detail for usage that is associated with the unlimited direct dial calls that are included in this plan. If the customer changes their long distance pre-subscription on their line to another carrier, benefits of the plan will be forfeited.

Monthly Charges

The Monthly Recurring Charge (MRC) for Frontier Commercial Voice Unlimited can be found in Frontier Communications of America, Inc. (FCA) Price List.

If a new customer to OneVoice Nationwide signs up mid-billing cycle, the MRC will be prorated. Usage not included in the Nationwide Long Distance plan will be billed in arrears.

\*This service is Grandfathered. Effective July 24, 2018 this service is limited to existing subscribers.

(C)

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SECTION 9 - MISCELLANEOUS SERVICES

1.1 Directory Assistance

1.1.1 General

Directory Assistance provides to the Customer available published telephone numbers of switched voice telephone service subscribers based on name or name and address information provided by the Customer to the Directory Assistance operator. The Directory Assistance charge applies to each call by the Customer requesting Directory Assistance regardless of whether the Directory Assistance bureau is able to furnish the requested telephone number. Directory Assistance will provide the Customer with up to two telephone numbers per call. If the Customer should disconnect the call prior to being provided the two telephone numbers, the Directory Assistance charge is applicable. All applicable service charges and surcharges apply in addition to the Directory Assistance charge specified below. If the Customer receives an incorrect telephone number and notifies the Company, a billing credit for Directory Assistance charges shall be provided.

The Directory Assistance charge will be waived for calls to Directory Assistance (other than Directory Assistance Call Completion) by a properly certified hearing impaired Customer who utilizes a TDD to access the service.

1.1.2 Directory Assistance Rates

Per Call \*

*\* See Section 11, Price List*

1.1.3 Directory Assistance Call Completion Rates

When the Customer elects to have the Company automatically place the call to the requested number, a Directory Assistance with Call Completion Charge applies in addition to the Directory Assistance Charge, and in addition to all other applicable charges. The applicable usage charge is the rate shown below.

Per Completed Call \*  
Rate Per Minute \*

*\* See Section 11, Price List*

(D)  
(D)

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SECTION 9 - MISCELLANEOUS SERVICES, (Cont'd.)

1.2 Toll Free (e.g., 800-Type) Service Features

1.2.1 Description

Business Toll Free Service provides for the termination of inbound toll free calls to one party exchange access lines. When service is used for both interstate and intrastate calling, fixed charges apply only once. Service can be originated from the continental U.S., Hawaii and the U.S. Territories (American Samoa, Guam, Northern Mariana Islands, U.S. Virgin Islands and Puerto Rico) and can be terminated only to the continental U.S. and Hawaii. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

1.2.2 Optional Toll Free Features

Unless otherwise specified below, the following optional features are available for all Toll Free service plans offered by the Company in this tariff.

A. Toll Free Directory Assistance Listing

Per Toll Free Number, per month \*

*\* See Section 11, Price List*

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SECTION 9 - MISCELLANEOUS SERVICES, (Cont'd.)

1.2 Toll Free (e.g., 800-Type) Service Features, (Cont'd.)

1.2.2 Optional Toll Free Features, (Cont'd.)

B. Enhanced Routing Plan Features

Command Routing Feature: per alternate route plan activation

Area Code/Exchange Routing - Calls are routed by originating area code and exchange to terminate to multiple service groups or locations.

Percent Allocation - Allows Customers to define the routing of calls to multiple service groups or locations on a percentage basis. The percentage is based on call attempts, not call completions.

Day of Week - Allows inbound calls to be routed to multiple service groups or locations on different days of the week.

Day of Year - Allows calls to be routed to multiple service groups or locations based on the date (month/day).

Time of Day - Allows calls to be routed to multiple service groups or locations based on a pre-defined time-of-day schedule.

1. Rates and Charges

Charges are based on the number of features added or changed for each Toll Free number.

	MRC	NRC
Per Feature if purchased individually	*	*
Routing Feature Packages, any 2 or more features	*	*

\* See Section 11, Price List

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SECTION 9 - MISCELLANEOUS SERVICES, (Cont'd.)

1.3 Operator Services

Operator Services allow Customers and Consumers to place calls using operator assistance for call completion or billing.

Usage charges and an appropriate service charge will be assessed on a per call basis, as stated in this tariff. For calls made using a non-proprietary or credit card, acceptance of the card will be dependent upon the Company's ability to verify the card as valid. Only those cards accepted by the Company may be used to bill the Company's services. The Company reserves the right to verify acceptance of charge prior to billing charges to a third party number. (D)

1.3.1 Operator Services may be used by a Customer and by an Aggregator and their respective Consumers (i.e., patrons, guests, invitees or employees) to complete Operator Station, Person-to-Person, Collect, and/or Third-Party calls. (D)

1.3.2 Charges for Operator Assisted Calls include two components: a usage-sensitive component and a fixed per-call service charge based upon the type of operator service provided.

1.3.3 The usage-sensitive portion of the charge for an Operator Assisted Call is set forth in Section 1.3.7 below.

1.3.4 The fixed per-call service charge portions of the charge for an Operator Assisted Call is set forth in Sections 1.3.8 below.

1.3.5 The Company shall not bill the Customer for any surcharges or fees imposed by the Aggregator. With respect to charges imposed by the Aggregator for the use of the telephone, the Aggregator is responsible for charging a flat rate and for posting of the charge in plain view at each telephone.

1.3.6 Collect calls are permissible between all stations except that the Collect Call option is not available for calls to a public or semi-public coin station.

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SECTION 9 - MISCELLANEOUS SERVICES, (Cont'd.)

1.3 Operator Services, (Cont'd.)

1.3.7 Service may be suspended by the Company, without notice to the Customer or the Aggregator, by blocking traffic to certain countries, cities, or NPA-NXX exchanges, or individual telephone number, or by blocking calls using certain Customer Authorization Codes, when the Company deems it necessary to take such action to prevent unlawful or fraudulent use of service. The Company shall restore service as soon as it can be provided without undue risk, and shall, upon request by the Customer affected, assign a new Authorization Code to replace the one that has been deactivated. The Company reserves the right to validate the credit worthiness of Customers through available credit card, called number, Third Party telephone number and room number verification procedures. Where a requested billing method cannot be validated, the Customer or Consumer may be required to provide an acceptable alternate billing method or the Company may refuse to place the call. (D)

1.3.8 Per-Call Service Charges

The following Per-Call Service Charges apply in addition to the charges specified in Section 4.3.7, Operator Services, and in addition to all other surcharges and fees, when applicable. When more than one service charge applies to the same call, only the higher of the two charges is applied. The following charges apply in all rate periods.

A. Rates

Operator Assisted Station to Station	*
Billed Collect	*
Billed to Third Party	*
Operator Assisted Person to Person	*
Operator Dialed Surcharge	*

\* See Section 11, Price List



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SECTION 9 - MISCELLANEOUS SERVICES, (Cont'd.)

1.3 Operator Services, (Cont'd.)

1.3.9 Per Minute Usage Charges

A. Optional Calling Plan Usage Rates

	Peak		Off-Peak	
	Initial	Each	Initial	Each
	Minute	Additional	Minute	Additional
		Minute		Minute
	*	*	*	*

B. Long Distance Message Telecommunications Service Usage Rates

	Peak		Off-Peak	
	Initial	Each	Initial	Each
	Minute	Additional	Minute	Additional
		Minute		Minute
	*	*	*	*

*\* See Section 11, Price List*

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SECTION 9 - MISCELLANEOUS SERVICES, (Cont'd.)

1.4 Toll Free Services

1.4.1 Business Toll Free Service

A. General Description

Business Toll Free Service provides for the termination of in-bound toll free 800/888 calls to one-party exchange access lines or to dedicated access facilities. The minimum service period is one month. The Company's Business Toll Free Services for intrastate use are sold as an add-on to interstate Business Toll Free Services. Charges for specialized features, monthly recurring charges, and nonrecurring charges are set forth in the Company's federal rate schedules.

B. Business Toll Free Service Number Assignment

Customer will be assigned an 800/888 XXX-XXXX number. 800/888 Number Service allows for but does not require the 800/888 Service Customer to use the number. The assigned 800/888 number will terminate to an exchange access line or to dedicated access facilities.

C. Business Toll Free Service Area of Service

Area of Service defines the geographic location from which the 800/888 Number Customer desires to accept calls for a given 800/888 number. 800/888 Number Service can be selected for an area by specifying the desired area of service. The desired Area of Service must be specified by Customer at the time service is ordered. Nationwide coverage is standard and available at no additional charge when subscribing to Business Toll Free Service. Customers can choose to restrict originating calling area by state, NPA, or exchange for a charge specified in the Company's federal rate schedules.

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SECTION 9 - MISCELLANEOUS SERVICES, (Cont'd.)

1.5 Toll Free Services

1.5.1 Carrier Access Charge (CAC)

A Carrier Access Charge (CAC) applies to each of the following presubscribed lines:

Multiline Business Line \$0.52

Centrex Line \$0.52

ISDN Line \$0.52

A “presubscribed line” is a line automatically routed to the Company for Long Distance Service pursuant to Customer’s selection.

A “multi-line business line” is a business line purchased from Company by Customer enabled via switched access for the purpose of carrying Customer’s telecommunication outbound service traffic, excluding Centrex Lines, Direct Inward Dial (DID) Lines and PRI lines.

A “Centrex line” is a presubscribed line used by Customer to access Company service via Local Exchange Carrier-provided Centrex.

The line-type determination is based upon Customer’s certification or Local Exchange Carrier-provided information. Lines which are not identified by Customer certification or LEC-provided information will be classified as multi-line business lines.

The CAC will not be eligible to receive promotional or any other discounts.

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SECTION 10 - PROMOTIONS

1.1 Promotions - General

From time to time, the Company may provide promotional offerings to introduce a current or potential subscriber to a service not being used by the subscriber. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or non-recurring charges.

1.2 Merchandise Promotion

From time to time, the Company may offer to the potential Customer complimentary non-telecommunications merchandise (total value at a cost to the Company not to exceed \$100) if the Customer designates the Company as the Customer's Primary Interexchange Carrier. This promotion is limited to one offer per Customer up to once per quarter (or not greater than four times per year). The Company may also offer such merchandise to existing Customers as an incentive to retain such Customers.

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SECTION 11 - PRICE LIST

Long Distance Message Telecommunications Service,

	Peak	Off-Peak
Residential	\$0.4000	\$0.4000
Business	\$0.4000	\$0.4000

Plan B Service,

Usage Rates

	Rate Per Minute
Peak Rate Period	\$0.14
Off-Peak Rate Period	\$0.14

Monthly Recurring Charge

Monthly Recurring Charge	\$6.95
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Plan C Service,

	Rate Per Minute
Intrastate Outbound Calling	\$0.10
Monthly Recurring Charge	\$4.00

Plan D Service,

	Rate Per Minute
Monday - Friday	\$0.16
Saturday & Sunday	\$0.07
Monthly Recurring Charge	\$5.50

SECTION 11 - PRICE LIST, (Cont'd.)

Plan F Service,

Monthly Recurring Charge	Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$6.50	30	\$0.12 per minute
\$9.00	60	\$0.10 per minute
\$22.00	300	\$0.08 per minute
\$31.00	500	\$0.06 per minute
\$40.95	1000	\$0.05 per minute

Plan G Service,

Rate Per Minute	\$0.09
Monthly Recurring Charge	\$7.95

Plan H Service,

Per Minute Rate:	
Direct Dial	\$0.10

Plan J Service,

Monthly Recurring and Usage Charges

Monthly Recurring Charge	Day Time or Peak Minutes Allotted in Monthly Recurring Charge	Additional Per Minute Charge over Allotment
\$20.00	300	\$0.08

Plan K Service - Unlimited,

Monthly Recurring Charge	\$17.04
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SECTION 11 - PRICE LIST, (Cont'd.)

Plan L Service,

Monthly Recurring Charge:	
Per Account:	\$6.00
Usage Rates:	
Per Minute:	\$0.10

Value Option Rates,

Intrastate Outbound Calling	
Rate Per Minute	\$0.10
Toll Free	
Rate Per Minute	\$0.10

(D)  
 (D)  
 (D)

Plan M Service,

Monthly Recurring Charge	\$5.00
Intrastate Outbound Calling Rate Per Minute	\$0.05

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SECTION 11 - PRICE LIST, (Cont'd.)

Plan N Service - Unlimited,

Monthly Recurring Charge	\$16.99
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Discounted Plan For Disabled Customers,

Rate Per Minute	\$0.10
Monthly Recurring Charge	\$0.00

Plan O Service – Unlimited,

Monthly Recurring Charge	\$12.95
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Plan P Service,

Per Minute Rate	\$0.12
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SECTION 11 - PRICE LIST, (Cont'd.)

In State Out of State Calling Plan,

(C)

Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.150	\$0.070	\$0.060

Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.150	\$0.070	\$0.060

Flat Per Minute Rate Business Calling,

(C)

Switched Access Outbound Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

Switched Access Inbound (Toll Free) Rates

	Month to Month	One Year Term	Three Year Term
Rate Per Minute:	\$0.064	\$0.060	\$0.055

SECTION 11 - PRICE LIST, (Cont'd.)

Frontier Call Plans,

(C)

Monthly Usage Guarantee	Month to Month Usage Rate Per Minute	1 Year Term Usage Rate Per Minute	3 Year Term Usage Rate Per Minute
\$24.00	\$0.060	\$0.057	\$0.051
\$40.00	\$0.057	\$0.054	\$0.048
\$65.00	\$0.055	\$0.052	\$0.047
\$150.00	\$0.053	\$0.050	\$0.045
\$300.00	\$0.051	\$0.048	\$0.043
\$500.00	\$0.048	\$0.046	\$0.041
\$750.00	\$0.047	\$0.044	\$0.040
\$1,000.00	\$0.046	\$0.043	\$0.039
\$1,500.00	\$0.045	\$0.042	\$0.038

Supplemental Discount

The Supplemental Discount applies to the cumulative usage each billing cycle and is at the percent shown below.

Term Level	Supplemental Discount
One Year	25%
Three Year	25%

Business Unlimited Long Distance Service,

Monthly Recurring Charge, per line	\$30.00
Toll Free, per minute	\$0.06

Bundled Service Option Rates and Charges

	Month to Month	One Year Term
Monthly Recurring Charge, per line	\$15.00	\$15.00
Toll Free, per minute	\$0.06	\$0.06

SECTION 11 - PRICE LIST, (Cont'd.)

OneVoice Nationwide: Rate Per Minute  
 Data Calls per minute \$.10

OneVoice 100 Rate Per Minute  
 Overage Charges per minute (over 100 min) \$.05  
 Data Calls per minute \$.10

Frontier Basic Long Distance Service Rate Per Minute  
 Outbound (1+) Intrastate \$.40

Frontier Long Distance Business Plan Rate Per Minute  
 Outbound (1+) Interstate \$0.07  
 Canadian Calls \$0.07

Citizens Business Long Distance

	No Term	1 Year	2 Year
\$0	.12	.1173	.0.115
Over \$500	.1173	.1150	.1123
Over \$1,000	.115	.1123	.11

(N)  
 |  
 (N)

Directory Assistance,

Per Call	\$1.99
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Directory Assistance Call Completion Rates

Per Completed Call	\$1.00
Rate Per Minute	\$0.10

Toll Free (e.g., 800-Type) Service Features,

Optional Toll Free Features

Toll Free Directory Assistance Listing

Per Toll Free Number, per month	\$10.00
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Enhanced Routing Plan Features,

	MRC	NRC
Per Feature if purchased individually	\$15.00	\$15.00
Routing Feature Packages, any 2 or more features	\$15.00	\$50.00

SECTION 11 - PRICE LIST, (Cont'd.)

Operator Services,

Per-Call Service Charges

Rates

	IntraLata	InterLata	(I)
Operator Assisted Station to Station	\$4.50	\$5.00	(C)
Billed Collect	\$4.50	\$5.00	(I)
Billed to Third Party	\$4.50	\$4.50	(I) (C)
Operator Assisted Person to Person	\$5.50	\$5.50	(I)
Operator Dialed Surcharge	\$1.00		(C)

Per Minute Usage Charges

Optional Calling Plan Usage Rates

Peak		Off-Peak	
Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
\$0.30	\$0.30	\$0.23	\$0.23

Long Distance Message Telecommunications Service Usage Rates

Peak		Off-Peak	
Initial Minute	Each Additional Minute	Initial Minute	Each Additional Minute
\$0.30	\$0.30	\$0.23	\$0.23

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SECTION 11 - PRICE LIST, (Cont'd.)

Operator Services  
Definitions

(D)  
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(D)

Operator Assisted Station to Station

A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

Collect

A billing arrangement by which the charges for a call may be billed to the called party, provided the called party agrees to accept the charges.

Person to Person

An operator assisted call in which the person originating the call specifies a particular person to be reached, or a particular station, room number, department, or office to be reached. The calling party is responsible for identifying the party at the called station.

Operator Assisted Time and Charges

A service requested of the operator before a call begins. After completion of the call, the operator calls back and specifies the length of the call (in minutes) and the charge for the call.

Operator Assisted -Corrections

Applicable to each outgoing message where the person originating the call is calling from a correctional facility using special restricted correction service. The restricted correction service only provides corrections collect calls via an automated operator.

Billed to Third Number

Operator assisted telephone call that can be billed to the party other than the calling and called party. The operator calls the third number for the party to accept the charges before the call can proceed.

Toll Free Services

	<u>Rate Per Minute</u>
Non-Plan Customer Rate	See Firm Rate Plus Plan Month to Month Rates